



Homeland
Security

CFATS Quarterly

Chemical Facility Anti-Terrorism Standards

RBPS 5—Shipping, Receipt, and Storage: Do You Know Your Customers?

You keep your chemicals of interest (COI) under lock and key. You arm your doors with intrusion detection capabilities. You train your employees to recognize suspicious activities. But, what happens when you ship or sell COI, and it leaves your facility?

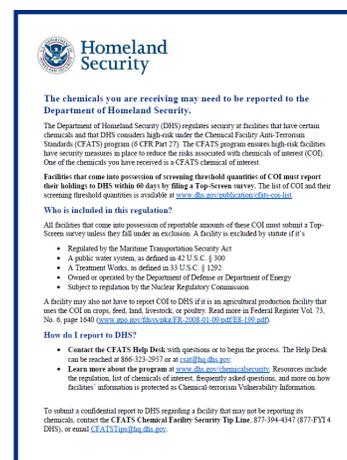
If your facility ships or sells COI, it is critical to know where your COI is going. Ensuring chemicals do not end up in the wrong hands is an important role you play in the CFATS process. Risk Based Performance Standard 5—Shipping, Receipt, and Storage, is designed to help a facility minimize the risk of theft or diversion of any of its hazardous materials. Maintaining an active, documented “know your customer” program is a significant part of a facility’s security plan. This plan can include items such as a policy of refusing to sell COI to those who do not meet pre-established customer qualification criteria. Examples of such criteria may include:

- Verification of identity
- Verification and/or evaluation of the customer’s on-site security
- Verification that shipping addresses are valid business locations
- Confirmation of financial status
- Establishment of normal business-to-business payment terms and methods (e.g., not allowing cash sales), and
- Verification of product end-use

Additionally, facilities may consider informing customers of their obligation under CFATS to report COI if quantities are at or above threshold levels. DHS has developed an optional flyer, based on stakeholder feedback, that be may be included in shipments to relay this information, further protecting our Nation from possible chemical exploitation.

This flyer can be downloaded and printed at:

<https://www.dhs.gov/publication/receiving-coi-flyer>



Featured Resources

Request a CFATS Presentation: Visit www.dhs.gov/request-cfats-presentation or email CFATS@hq.dhs.gov

Request a Compliance Assistance Visit (CAV): Visit www.dhs.gov/cfats-request-compliance-assistance-visit or email CFATS@hq.dhs.gov

CFATS Help Desk: Hours of Operation are Mon.- Fri., 8:30 AM to 5:00 PM (EST). Call 866-323-2957 or email CSAT@hq.dhs.gov.

Website: For Frequently Asked Questions (FAQs), Chemical-terrorism Vulnerability Information (CVI) training, and other CFATS-related information, visit www.dhs.gov/chemicalsecurity.

Report a CFATS Violation: Visit www.dhs.gov/report-cfats-violation, email CFATSTips@hq.dhs.gov or call 877-394-4347 (877-FYI-4DHS)

For all other inquiries, comments, questions, or concerns, email CFATS@hq.dhs.gov

Voluntary Resources Available for CFATS Facilities

The Department of Homeland Security's Office of Infrastructure Protection (IP) has developed a program to facilitate the sharing of voluntary security preparation and preparedness information with CFATS chemical facilities of interest.

In an effort to better inform facilities of the range of available resources, this program aims at increasing awareness of voluntary program capabilities, trainings, and exercises of which a CFATS facility may not otherwise be aware.

Facilities will be offered the opportunity to schedule an assistance visit with a regional representative to review the suite of voluntary IP products and capabilities at their disposal, and discuss whether any of those services may be of use to educate and exercise their workforce in areas that may enhance security and resilience.

These meetings are completely voluntary, and whether or not a facility decides to accept the offer to meet has no impact on how the Department regulates a facility under CFATS.

Some of the resources available include:

- Voluntary Program Resources: www.dhs.gov/chemical-sector-resources
- Chemical Sector Security Awareness Guide and Training Courses Active Shooter
- Active Shooter Preparedness: www.dhs.gov/active-shooter-preparedness
- Chemical Sector ICS Security Resource DVD
- Hometown Security: www.dhs.gov/hometown-security
- Homeland Security Information Network—Critical Infrastructure (HSIN-CI): www.dhs.gov/hsin-critical-infrastructure
- Office of Emergency Communications Emergency Response Support: www.dhs.gov/oec-emergency-response-support
- Cyber Security Evaluations
- Office for Bombing Prevention: <https://www.dhs.gov/obp>

For more information about these programs or to schedule a voluntary assistance visit to your facility, please contact CFATS@hq.dhs.gov.

For more information regarding Chemical Security, visit www.dhs.gov/chemicalsecurity.

CFATS Program Statistics as of March 1, 2018

To date, DHS has received over **87,000** Top-Screen submissions from over **40,000** unique facilities.

Of these, the CFATS program currently covers **3,485** facilities—**67 percent** of these have approved SSPs in place, and **33 percent** are in the process of authorization or approval.

Additionally, the program has completed **3,352** Authorization Inspections, **3,249** Compliance Inspections, and **4,007** Compliance Assistance Visits since the inception of the program.

Monthly updates on these statistics and more can be found at www.dhs.gov/cfats-monthly-update
If you have any questions about the numbers reported, please contact CFATS@HQ.DHS.GOV

Compliance Corner: RBPS 9—Response

Have you reached out to your local emergency responders and law enforcement recently?

A critical piece of your facility's emergency planning includes building collaborative relationships with those who may respond during a security event at your site. This outreach helps ensure responders have an improved understanding of the site layout and hazards associated with the facility.

Facilities may consider:

- Including response personnel in the development and exercise of your response plan
- Creating a toolkit for responders that contains items like the facility emergency contacts, facility layout, access credentials or a two-way radio
- Inviting the local fire department and law enforcement for a tour of your facility
- Participating in your Local Emergency Planning Committee (LEPC)
- Conducting joint exercises with other organizations off-site

This collaboration can have a significant benefit for both the facility and responders in order to take quick and decisive action in the event of a security incident.

To learn more about RBPS 9—Response and to download the accompanying fact sheet, visit <https://www.dhs.gov/cfats-rbps-9-response>

Featured CFATS Materials

DHS is committed to providing our stakeholders resources and information to help implement the CFATS program. Since the last issue of the CFATS quarterly, we have published several new fact sheets and flyers, some of which were the result of feedback from stakeholders. If you have ideas for future products, please contact us at CFATS@hq.dhs.gov.

Chemical Facility Anti-Terrorism Standards: Detect and Delay Detecting and delaying an intrusion or attack on a high-risk chemical facility is a critical component of a facility's security. Visit the Knowledge Center at csat-help.dhs.gov to view, download, and print this fact sheet.

Chemical Facility Anti-Terrorism Standards: First Steps Part-fact sheet, part-check list, this resource goes through the first steps a facility would need to complete to determine if they would need to comply with the program. Visit the Knowledge Center to view, download, and print this fact sheet at <https://csat-help.dhs.gov/>

CFATS: Reporting Significant Incidents (RBPS 15 & 16) Identifying, investigating, and reporting significant security incidents and suspicious activities are important aspects of RBPS 15 and 16. Visit the Knowledge Center to view, print, and download this fact sheet at <https://csat-help.dhs.gov/>

Protect Your Chemicals from Use in a Terrorist Attack ISCD has created industry-specific fact sheets that will assist your facility in protecting your chemicals from use in a terrorist attack. The following industries have fact sheets that can be found on the Knowledge Center, and you can expect more to be released in the future.

- [Protect Your Laboratory Chemicals from Use in a Terrorist Attack](#)
- [Protect Your Winery Chemicals from Use in a Terrorist Attack](#)
- [Protect Your Pool and Waterpark Chemicals from Use in a Terrorist Attack](#)
- [Protect Your Brewery Chemicals from Use in a Terrorist Attack](#)
- [Protect Your Fishery and Hatchery Chemicals from Use in a Terrorist Attack](#)